



JACKSON RACING

5125 G St • Chino, CA 91710 USA
Tel: 909-927-8500 • info@jacksonracing.com
talon.jacksonracing.com

Turbocharger Warranty Information

The Jackson Racing Technologies, Corp. warranty is provided to the original purchaser of certain Jackson Racing Turbocharger systems and Jackson Racing components, but not all, and is subject to the terms and conditions found in this document. This warranty is limited to the original purchaser and is non-transferable. There is no warranty on Jackson Racing components or turbocharger systems used specifically for racing purposes. No other warranties beyond what is written in this document is either expressed or implied including but not limited to any implied warranty of merchantability or fitness for a particular application. No agent or employee of Jackson Racing Technologies, Corp. or dealer/distributor/installer of Jackson Racing components and/or turbocharger systems can amend this document and or authorize any warranty beyond what is written in this document.

Jackson Racing Turbocharger Systems Warranty:

Garrett Motion warrants the Garrett Motion Turbocharger unit used in the Jackson Racing Turbo system for recreational use for a period of one year from date of purchase.

Jackson Racing warrants all other Jackson Racing system components for a period of one year from the date of purchase.

Jackson Racing Technologies, Corp. shall not be liable for any special, direct, indirect, incidental, or consequential damages, that might be claimed as a result of the failure of any part, including claims for delay, loss of profits, or labor.

Jackson Racing Technologies, Corp. shall not be liable for any damage or injury to persons or property resulting from improper installation or misuse of any part subject to this warranty.

Jackson Racing does not warranty any system or component when not installed and used strictly in accordance with Jackson Racing installation manuals and maintained to original equipment standards.

This warranty does not cover failures or malfunctions that are the result of modification to the original system components.

This warranty does not cover failures due to improper servicing of the vehicle and/or the Jackson Racing system components.

This warranty does not cover failures due to normal wear and tear or abuse.

Jackson Racing Technologies, Corp. does not warranty any products that are used specifically for racing purposes.

Jackson Racing Technologies, Corp. does not warranty any Tune-It-Yourself, Race, or similar Turbocharger Systems.

The Jackson Racing Technologies, Corp. warranty does not include failures due to:

- Improper tuning/calibration
- Over revving
- Debris damage to the turbocharger
- Improper or lack of a bypass valve
- Improper oil line routing
- Improper vehicle maintenance

Final determination of the suitability of the products for the use contemplated by the buyer is the sole responsibility of the buyer.

Jackson Racing Warranty Procedure:

Parts returned must be determined by Jackson Racing Technologies, Corp. to be defective prior to any warranty credit or replacement being issued. Jackson Racing Technologies, Corp.'s obligation under this warranty shall be limited to the repairing or replacing, at Jackson Racing's discretion, any part proven defective. Jackson Racing Technologies, Corp. will not be responsible for any diagnostic fees, shop fees, or any other fees related to said warranted product.

Please contact the Jackson Racing Customer Service Department to discuss any warranty issue before returning the product for warranty consideration. No product may be returned for any reason without first contacting Jackson Racing Technologies, Corp. for a Return Merchandise Authorization (RMA) number. Please contact Jackson Racing Technologies, Corp. directly for a Return Merchandise Authorization (RMA) number before shipping any product for warranty consideration.

The customer must prepay all transportation charges for warranty consideration. Jackson Racing Technologies, Corp. will return products returned for warranty consideration via standard surface shipping unless the customer requests and has paid for expedited service.

Once you have been issued an RMA number you may return the product in question with the RMA number clearly present on the outside of the package. Any products shipped without an RMA number clearly visible on the outside of the packaging will not be received by our shipping/receiving personnel.

It is the responsibility of the person shipping the product in question to package the product properly so that it arrives at our facility intact and without damage. A properly packaged turbocharger claim must have all oil lines plugged properly so as to not leak oil. This consideration will not only keep the shipping companies from scrutinizing the contents, but it will also preserve the integrity of the shipping material so that the product arrives at our facility safely.

Include in the product return package:

- The original purchaser's name, address, e-mail, and phone number
- A clear copy of the original receipt showing the date of purchase
- Vehicle, Vehicle Mileage
- Jackson Racing System Type & System Mileage on Vehicle
- RMA Number
- Return Address
- A description of the failure with as many facts and photos related to the failure as possible

Receiving an RMA does not guarantee that the product in question will be issued a warranty. It is simply an authorization for you to ship the product in question for Jackson Racing Technologies, Corp. to inspect it for warranty consideration.

All warranty claims should be shipped to:

Jackson Racing
RMA Number _____ Customer Service Department
5125 G St
Chino, CA 91710

If the product in question is not covered by Jackson Racing Technologies, Corp. warranty, you will be charged a \$75 inspection fee and pay all shipping and handling cost related to the product in question. All fees must be authorized and paid for before disassembly or inspection can proceed. If the product in question is not considered for warranty you will be charged the \$75 inspection fee and ground shipping with insurance back to the owner.